

CONTROL
SYSTEMS TECHNOLOGY

THE BELT WEIGHING SPECIALISTS

REMOTE CARE

Real-time monitoring and expert support for your belt weighing systems



ACCURACY GUARANTEED

REMOTE CARE

CST's Remote Care is a secure remote-access platform that provides continuous visibility and support for your belt weighing systems from anywhere in the world. **Built around the MAVIS-ARM WIM Integrator, Remote Care creates a connected environment where our global team of belt weighing specialists can monitor system performance, access diagnostics and deliver expert technical support you need, without the delays of a site visit.** While particularly valuable for remote and travel-restricted operations, it is available to any CST installation globally, keeping your systems online, compliant and performing to specification.



HOW IT WORKS

Remote Care connects your belt weighing systems to CST's technical team through a secure remote interface. The service can be integrated into new WIM installations or retrofitted to existing units already in operation.

Using the WIM integrator as the central control platform, the system enables:

- Real-time monitoring of belt scale performance
- Remote diagnostics and troubleshooting
- Continuous access to system-level data
- Automated alerts when faults or irregularities occur
- Reporting on system performance, trends and calibration status

The platform includes built-in checks to reduce calibration errors and detect issues early, helping maintain system integrity and performance.

By integrating remote access directly into the belt scales, Remote Care reduces reliance on site-based troubleshooting while maintaining full visibility and control.



OPERATIONAL BENEFITS

Remote Care enables remote access to expert support and live system data that delivers real operational value across every CST installation.



REDUCED DOWNTIME

Early detection of faults and real-time troubleshooting help prevent issues from escalating before they affect your production.



24/7 SUPPORT ACCESS

When you need expert support, you get it immediately without needing to wait on travel schedules or site access logistics.



IMPROVED SYSTEM VISIBILITY

Continuous access to live system data gives you a clear visibility of belt scale performance across your operations at all times.



CALIBRATION INTEGRITY MAINTAINED

Built-in system checks support accurate calibration and reduce the risk of human error, keeping your systems within specification between service visits.



FASTER ISSUE RESOLUTION

Real-time alerts and direct access to CST's belt weighing specialists mean your urgent issues are resolved on demand.

CONTINUOUS ASSURANCE

Continuous connectivity to CST's global team means continuous assurance on your scale accuracy, giving your team confidence in every measurement. The system helps reduce manual errors and maintains a record of calibration history for quality control, supporting your compliance requirements.

CST technicians can access diagnostics and guide local teams through corrective actions, keeping belt scales performing to your specification. This reduces the risk of unplanned downtime and minimises the cost of reactive maintenance and repairs, keeping your operations running and your margins intact.

The result? Optimised belt scales that drive productive and efficient bulk material handling.

Get in touch to integrate Remote Care into your belt weighing systems and gain real-time performance insights.

CONTROL SYSTEMS TECHNOLOGY

PARTNER WITH THE BELT WEIGHING SPECIALISTS

CST sets the global standard for belt weighing, combining engineering ingenuity, integrity and innovation, so you can trust the truth your scales tell.

Get in touch to learn more about how we can support your bulk material handling operations from pit to port.

CONTACT US

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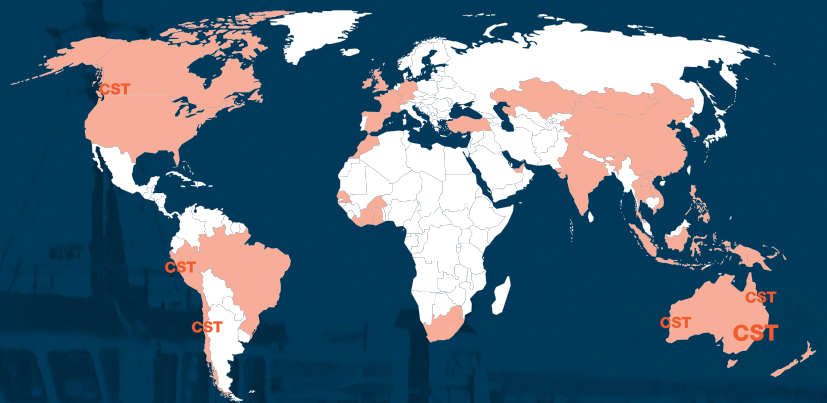
SERVICES WORLDWIDE

Control Systems Technology service all brands of belt weighers at sites all over Australia and globally.

Service Bases:

- **Australia** (Perth, Mackay, Hunter Valley, Adelaide)
- **Africa** (remote support from Head Office)
- **Indonesia** (through CST's local partner company PT. Mandiri Transforma Global - Aequus Solutions)
- **Papua New Guinea** (supported from Mackay Service Base)
- **Chile**
- **Peru**
- **Canada** (Vancouver)

Factory trained technicians provide thorough recalibrations, trade verifications audits and repairs to maintain weigher performance and ensure they continue to deliver accurate results.



LEGEND

- CST** CST Service Base
- Installations

Certifications

